

Warranty Conditions

Sentry Doors Ltd will guarantee our doorsets for the periods as set out below:

8 years – Factory Coatings Applies to items fully factory finished by Sentry Doors providing surfaces are cleaned regularly using a soft cloth and non-abrasive detergent such as soapy water.

10 years – Glazing System Failure Covers all aspects of glazing system including unit breakdown and moisture ingress for any item factory glazed by Sentry Doors. This does NOT include for breakages which occur after delivery.

10 years – Manufacturing defects applies to any aspect of the product where affected performance has been proven to be attributed to poor workmanship or manufacturing practices. This does NOT include installation by a third party.

30 years – Rot and Fungal Protection Covers all timber components which have been manufactured and factory finished by Sentry Doors. This does NOT cover alterations or additions by others and is providing routine maintenance is carried out at regular intervals.

*NOTE: All of the elements mentioned above are NOT covered against misuse or alteration. Installers MUST hold valid third party UKAS accredited certification such as Exova BM Trada Q-Mark Fire Door Installation Scheme Certificate or similar.